



## Pay n GO! Peach Pass: FAQs

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### What is a Pay n GO! Peach Pass?

The Pay n GO! Peach Pass is designed to make the I-85 Express Lanes accessible to users who may not have credit cards or wish to manage their Peach Pass account with cash. Much like a prepaid phone card, the Pay n GO! Peach Pass can be purchased and reloaded with cash at participating Walgreens® and CVS/pharmacy® locations.

### Why should I get a Peach Pass?

The Peach Pass offers more reliable travel times and increased commuter choices by providing easy access to the I-85 Express Lanes and future toll lanes in Georgia.

### How does a Pay n GO! Peach Pass work?

A Pay n GO! Peach Pass works just like a regular Peach Pass. There are two Pay n GO! Peach Pass options:

- **Full Starter Kit:** The Pay n GO! Peach Pass Starter Kit, which includes a fully activated Peach Pass transponder and Reload Card, can be purchased for the cost of the amount of prepaid tolls (\$20 - \$500), plus a one-time \$2.50 retailer fee.
- **Reload Card:** Drivers who already have a Pay n GO! or regular Peach Pass account can purchase toll credits on a reloadable card in the amount of \$20-\$500, plus a \$1.50 convenience fee each time they add funds.

### Where can I get a Pay n GO! Peach Pass?

The Pay n GO! Peach Pass is available at participating CVS/pharmacy® and Walgreens® stores, where gift cards and prepaid cards are sold. To find a participating CVS/pharmacy® or Walgreens® near you, visit our store locator at [www.PeachPass.com](http://www.PeachPass.com).

### What if I already have a Peach Pass and want to start paying in cash?

If you already have a Peach Pass account and want to change your payment method to cash, you can purchase a Reload Card with cash at any participating Walgreens® or CVS/pharmacy® store. The Reload Card will need to be added to your account as the primary method of payment and you can load any amount between \$20-\$500. A \$1.50 convenience fee will be added each time funds are added. To add a Reload Card to your Peach Pass account, call 1-855-PCH-PASS (724-7277).

### How can I get \$5.00 in free trips?

If you convert your Pay n GO! Peach Pass to a Personal Toll Account, you can receive \$5.00 in free trips.

### What do I need to convert my Pay n GO! Peach Pass to a Personal Toll Account?

Simply call 1-855-PCH-PASS (724-7277) and provide your contact information (e.g., name and address) and vehicle information (e.g., tag number, car make/model). You do not need to provide a credit or debit card.

### What are the advantages to converting to a Peach Pass Personal Toll Account?

- Receive \$5.00 in free trips

- Access your account online, where you can check your balance online and pay fines for violations
- Receive timely updates from SRTA (e.g., email alerts for low balances and expiring credit cards, Peach Pass e-newsletter)

**How much is a Pay n GO! Peach Pass?**

The Pay n GO! Peach Pass transponder is free; a small convenience fee is charged at retail stores to buy a starter kit (\$2.50) or reload funds (\$1.50).

**When and how are funds deducted from my Peach Pass account?**

Your Peach Pass funds are only deducted when you ride in the I-85 Express Lanes. Funds applied to a Pay n GO! Peach Pass will expire 5 years from the date the account was established, or from the date of the last reload, whichever was later.

**Where can I check my Pay n GO! Peach Pass balance?**

Customers can check their Pay n GO! Peach Pass balance by calling 1-855-847-5071.

**Can I change to toll-free mode with my Pay n GO! Peach Pass?**

No, Pay n GO! Peach Pass accounts do not allow customers to change to toll-free mode. Only when customers register their accounts and convert to a Peach Pass Personal Toll Account, will they be able to change to toll-free mode for a free ride when they have 3 or more occupants in the vehicle.

**Can I link multiple Pay n GO! Peach Passes together?**

In order to link multiple Pay n GO! Peach Passes together, you must register your account with the Peach Pass Customer Service Center. You can do so by calling 1-855-PCH-PASS (724-7277).

**Can I use my Pay n GO! Peach Pass on the Florida or North Carolina toll roads?**

In order to use your Pay n GO! Peach Pass in Florida and North Carolina, you must convert to a Personal Toll Account by contacting the Peach Pass Customer Service Center at 1-855-PCH-PASS (724-7277).

**Can I use the Peach Pass GO! mobile app if I have a Pay n GO! Peach Pass?**

In order to use the Peach Pass GO! mobile app, you need to convert to a Personal Toll Account by contacting the Peach Pass Customer Service Center at 1-855-PCH-PASS (724-7277).