

Regional Interoperability: FAQs

What does regional interoperability mean for me as a Georgia commuter?

Regional interoperability means that Georgia commuters with a Peach Pass personal toll account will now be able to drive on toll roads in Florida and North Carolina. Through this partnership, any SunPass or NC Quick Pass toll road can be accessed with a Peach Pass.

What do I have to do to use my Peach Pass on roads in Florida and/or North Carolina?

If you have a Peach Pass Personal Toll Account, you are able to benefit from regional interoperability with Florida and North Carolina. Your existing Peach Pass transponder will work for SunPass-only, Leeway-only, E-Pass-only and NC Quick Pass toll lanes in Florida and North Carolina starting now!

Will my Pay n GO! Peach Pass work in Florida and North Carolina?

No. If you have a Pay n GO! Peach Pass, you must convert your account BEFORE accessing toll roads in Florida and North Carolina. You can do so by contacting the Peach Pass Customer Service Center at 1-855-PCH-PASS (724-7277).

Note: Customers should check their account online, on the mobile app or by calling Peach Pass Customer Service to ensure the correct license plate is listed and all payment information is up-to-date.

What if I have both a Peach Pass and a SunPass/NC Quick Pass?

Since you will only need one valid transponder for all of your toll transactions in these three states, there is no need for multiple accounts. However, if you decide to keep more than one account open, you should not be double charged. We suggest that you check your accounts regularly to ensure all trips are being posted correctly.

What happens if I decide to close my Peach Pass Account and use one of my other toll accounts (SunPass, Quick Pass, etc.)?

If you choose to close your Peach Pass account, you will be unable to change your toll mode on the I-85 Express Lanes and therefore will have to pay for every trip, regardless of occupancy. Conversely, if you close your SunPass account, you will be unable to participate in the SunPass rebate and discount program.

When will I see my Florida or North Carolina transactions on my Peach Pass account?

Interoperable trips may take a little longer to post to your account. Your interoperability transactions may take up to 10 business days to post to your Peach Pass Personal Toll Account.

Who will benefit from regional interoperability?

If you have plans to travel throughout Georgia, Florida, and/or North Carolina this coming holiday season, using a Peach Pass will give you the peace of mind to know you can access any toll road throughout the three states with ease. When you return to Georgia, you can continue to use your Peach Pass on the I-85 Express Lanes and future toll projects.



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Are there certain roads that my Peach Pass will work on in Florida and/or North Carolina?

To see where your Peach Pass Personal Toll Account will work in Florida and North Carolina, refer to this map of toll roads across the three states:

www.PeachPass.com/Interoperability.

Can I use my Pay n GO! Peach Pass on the Florida or North Carolina toll roads?

You must convert your Pay n GO! Peach Pass to a Personal Toll Account in order to use in Florida and North Carolina. Please contact the Peach Pass Customer Service Center at 1-855-PCH-PASS (724-7277) to get started.

What do I do if I have a Peach Pass but have questions about a transaction in Florida or North Carolina?

For questions about transactions in Florida and North Carolina customers will be able to contact the Peach Pass Customer Service Center by calling 1-855-PCH-PASS (724-7277).

Will I be able to drive on other states' toll roads using my Peach Pass?

In the coming months and years, the number of states in which the Peach Pass is interoperable will continue to expand. SRTA is currently working with E-Z Pass, which encompasses toll roads in 14 states, including New York, New Jersey, Virginia and Pennsylvania.

How do I get a Peach Pass?

It's easy! There are a variety of ways you can get a Peach Pass – you can apply online for a Personal Toll Account at www.PeachPass.com or call 1-855-PCH-PASS (724-7277) and we will mail you a transponder. You can also pick one up at [one of two walk-up locations](#).

If you prefer to manage your account in cash or via prepaid Reload Cards, you can purchase a Pay n GO! Peach Pass at area CVS/pharmacy® or Walgreens® locations and convert to a Personal Toll Account. This provides you all the same benefits, but allows you to manage your account with as you prefer and you leave the store with a transponder in hand. As an added benefit, by converting your Pay n GO! Peach Pass to a personal toll account, you will receive \$5 in free rides.