



PEACH PASS
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Start a Carpool – Earn Toll Credits Pilot Program: FAQ

The State Road and Tollway Authority, in partnership with the Georgia Department of Transportation's Georgia Commute Options program, is excited to announce the third pilot program for Peach Pass customers who use the I-85 Express Lanes.

The Start a Carpool – Earn Toll Credits Pilot Program encourages Peach Pass customers to start a new carpool with two or more people instead of driving alone to and from work. You can share the driving with someone else, save money on gas and car expenses, reduce your stress and split the cost of tolls in the I-85 Express Lane.

Best of all, you can earn up to \$100 from Georgia Commute Options for trying carpooling AND you can earn up to \$100 in toll credits!!

Peach Pass customers with personal toll accounts must sign up for Georgia Commute Option's \$3 a Day program and begin logging their carpool commutes on the I-85 Express Lanes over an assigned 90-day month period. Participants who start a carpool and ride in the I-85 Express Lanes can earn \$3 a day, up to \$100, from Georgia Commute Options as well as \$3 a day, up to \$100, in Peach Pass toll credits.

Who is eligible?

\$3 a Day Program

Commuters who live or work in the 22-county metro Atlanta area are eligible to sign up for the \$3 a Day program with Georgia Commute Options. You must be starting a new carpool with two or more people and log your commutes with Georgia Commute Options in order to be eligible. Additional requirements are outlined on GaCommuteOptions.com.

Start a Carpool – Earn Toll Credits Pilot Program

To be eligible for the Start a Carpool – Earn Toll Credits Pilot Program to earn an additional \$3 a day in toll credits, you must have a valid Peach Pass personal toll account and travel in the I-85 Express Lanes in your new carpool of two or more people.

\$25 Prizes and Toll Credits

Peach Pass customers who have completed the \$3 a Day program or already carpool in the I-85 Express Lanes and log their carpool commute activity through Georgia Commute Options, are automatically entered into a random, monthly drawing for a \$25 gift card from Georgia Commute Options and an additional \$25 in toll credits.

How do I get started?

New Carpoolers

Simply visit GaCommuteOptions.com and create a commuter profile. Select and complete the application for \$3 a Day. Be sure to enter your 8-digit Peach Pass transponder number.

Existing Carpoolers

Access the confirmation page for \$25 Prizes through the My Program Status page within the commuter profile. Applicants should be sure to enter their 8-digit Peach Pass transponder number to be considered for the program.

When can I register for the Start a Carpool – Earn Toll Credits Pilot Program?

The Start a Carpool – Earn Toll Credits Pilot Program rolls out May 1, 2015. At that time, commuters can begin entering their 8-digit Peach Pass transponder numbers into their \$3 a Day online applications at GaCommuteOptions.com. The deadline to enter Peach Pass numbers into the commuter profile is May 31, 2015. Because the \$3 a Day incentive program has a designated 90-day participation period, commuters can participate through September 2015.

If you already carpool and log your commute, you do not need to register. You will be automatically entered into the monthly drawing. Just remember to add your 8-digit Peach Pass transponder number to your profile. The \$25 Prizes drawing will be held for 6 months; winners will be selected among those who log their commutes from May-October. Winners are announced by the 15th of the following month. For example, the June winner will be drawn from all May entries and commuters will be notified of their winnings by June 15th.

How does it work?

Start a Carpool – Earn Toll Credits Pilot Program

- Register for the \$3 a Day program from Georgia Commute Options by first creating a commuter profile
- Enter your valid Peach Pass transponder number, which must be connected to an open, active account in good standing (no violations) and can be found on the Peach Pass sticker, during the registration process
- Participants can register one transponder per Peach Pass account. Max toll credit earned for a single Peach Pass account is \$100.
- Receive confirmation of program acceptance from Georgia Commute Options
- Travel in the I-85 Express Lanes with your new carpool of two or more people
- Log your commutes with Georgia Commute Options
- At the end of the program, complete the required documentation from Georgia Commute Options and note which trips were carpools in the I-85 Express Lanes
- Once verified, receive \$3 a day for every eligible trip (up to \$100) and \$3 a day in Peach Pass toll credits (up to \$100)

\$25 Prizes and Toll Credits

- Update your existing commuter profile with your valid Peach Pass transponder number (connected to a Peach Pass personal toll account)
- Travel in the I-85 Express Lanes with your carpool of two or more people
- Log your commutes
- If chosen for the random monthly drawings, receive a \$25 gift card from Georgia Commute Options and \$25 in Peach Pass toll credits

Full program details about the \$3 a Day Program and the \$25 Prizes programs from Georgia Commute Options can be found on the website at GaCommuteOptions.com.

When can I apply for my toll credits?

For the \$3 a Day program, you have to log a minimum of 13 days of roundtrip carpools or 26 one-way trip carpools on the I-85 Express Lanes to be eligible for toll credits.

For \$25 prizes program, each trip results in an automatic entry for a chance to win \$25 in toll credits. For example, when you log a commute to work you are entered into the drawing to win \$25 in toll credits. Also, when you log a trip home, you are entered into the drawing to win toll credits.

What if I have a Peach Pass Toll Exempt Account or a Pay n GO Account?

If you have a toll exempt account, this means that you do not pay tolls on the I-85 Express Lanes because you always have three or more people in your vehicle when using the lanes or drive an alternatively fueled vehicle. In order to receive credits on your Peach Pass account, you will have to contact Peach Pass Customer Service and convert your toll exempt account to a Personal Toll Account with a credit or debit card on file. The same applies to Pay n GO Peach Pass accounts which must be converted to a personal toll account to be eligible.

Can I earn toll credits for this program for a three-person carpool?

Yes. You can earn toll credits for three-person carpools IF you have a Peach Pass Personal Toll Account. However keep in mind that for three-person carpools you do not have to pay a toll if your account is in “non-toll” mode.

How do I know if I am accepted into the Start a Carpool – Earn Toll Credits program?

Commuters who apply for the \$3 a Day program will be sent an email regarding eligibility from Georgia Commute Options. You will receive an email as well as a follow-up phone call from a Georgia Commute Options staff member. Once enrolled in the program, you will be assigned a 90-day program period to start carpooling and earn your rewards.

How do I obtain my incentives?

Participants in the \$3 a Day program who are eligible for incentives from Georgia Commute Options can choose from a virtual reward or a gift card to be mailed to the address of their choice.

Toll credits from the State Road and Tollway Authority will be credited to your Peach Pass personal toll account by the 20th of the following month. For example, toll credits earned in May will be credited by June 20th.

Who do I contact if I have questions?

For the \$3 a Day incentive from Georgia Commute Options, please email Incentives@GaCommuteOptions.com or call 1-877-9-GA-OPTIONS.

For the \$3 a day in toll credits, please email CommuterCredits@PeachPass.com or call 1-855-PCH-PASS (724-7277).