

## Office of Communications & Engagement 245 Peachtree Center Avenue, Suite 2200 – Atlanta, Georgia 30303

Ericka B. Bayonne, Chief Communications Officer 404-893-3004, office 404-226-9339, cell ebayonne@srta.ga.gov

For Immediate Release: December 11, 2024

## PEACH PASS Upcoming Transition is being Rescheduled. Peach Pass Accounts Continue to be Accessible to Customers

Customers can continue to access their accounts through MyPeachPass.com, Peach Pass Go
2.0 Mobile App and Peach Pass Plus Parking

**ATLANTA, GA –** The State Road and Tollway Authority's (SRTA) upcoming Peach Pass data migration that was going to limit access to customer accounts ahead of the launch of its new mypeachpass.com and Peach Pass GO! Mobile app is being rescheduled. SRTA strives to deliver the best products and services for our customers and in this complex technology transition, we are giving more time to our customers to prepare.

Peach Pass customers were previously advised that access to their accounts would not be available between December 12-16. This data transition will be rescheduled. Once the new transition schedule is known, it will be communicated.

We appreciate that so many customers have already taken the opportunity to review and update their account information in anticipation of the data migration. We encourage customers who have not yet done so to use this additional time to make updates to their accounts.

"We are pleased that our customers will have access to their Peach Pass accounts through the holiday season to minimize impact to not only Georgia Express Lanes commuters but also travelers using the Peach Pass Plus Parking at the West Deck," stated Cris Sanders-Brown, Chief of Mobility Operations.

Peach Pass customers can continue to access the current mypeachpass.com website, Peach Pass GO! 2.0 mobile app and Peach Pass Plus Parking at Hartsfield Jackson Atlanta International Airport's West Deck. Customer service center representatives remain available to provide assistance.

As a reminder, toll violations occurring before the launch of the new website and app will be processed once the new customer experience is fully operational. Also, the new <u>Peach Pass Verify</u> app is currently available in Apple App and Google Play stores and customers are using this new, convenient way to ride toll-free on the I-85 Express Lanes for vehicles with three or more passengers. The successful transition to the new <u>Peach Pass Verify</u> app this fall has been well received.

To receive updates on the continued transition, visit https://peachpass.com/systemupgrade/.

## About the State Road and Tollway Authority (SRTA)

SRTA is a state-level, independent authority created to operate tolled transportation facilities within Georgia and act as the transportation financing arm for the state. SRTA manages the collection of tolls on Georgia's Express Lanes System through the use of Peach Pass. For more information about Peach Pass, visit peachpass.com or like and follow @PeachPassGA on Facebook, Instagram and Twitter.

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